

Energy Concession

The energy concession covers both electricity and natural gas, is calculated on a daily basis with rates depending on the season, and appears as a separate item on your electricity bill only. The maximum annual rebate amount is \$266.20.

The Utility Concession provides an additional \$80.00 rebate to eligible concession card holders to minimise the cost of living. The rebate is added to the existing Energy Concession to offset the rise in basic utility costs, including water bills.

The current daily Summer rate of concession is 44.69 cents per day from 1 November to 31 May and the Winter rate is 164.34 cents per day from 1 June to 31 October with a maximum annual Energy/Utility rebate for 2011-2012 of \$346.20. Rebates are available on the principal place of residence only and the account must be in the cardholder's name.

Who is eligible?

Holders of the following cards are eligible for the rebate: Centrelink Pensioner Concession Card (PCC), Centrelink Low Income Health Care Card (HCC) and Veteran's Affairs Pensioner Concession Card. For Health Care Card holders a new application needs to be made each time a new card is issued.

Please note: the Commonwealth Seniors Health Care Card is not an eligible card under the scheme.

How do I apply?

Contact your energy provider for information on how to apply or for any additional information you may require. To assist in fast processing have your current pensioner card close by.

Registered Providers of Energy (gas and electricity) under the energy concession scheme are:

- ActewAGL Retail
- Origin (Country Energy)
- TRUEnergy (Energy Australia)

ActewAGL Retail

Form for rebate for pensioners and veterans

<https://secure.actewagl.com.au/forms/rebates/pensionact.aspx>

Form for rebate for healthcare card holders (electricity only)

<https://secure.actewagl.com.au/forms/rebates/hcc.aspx>

For more information

See the [ACTEW AGL website](#)

Contact

Phone 13 14 93

To submit an online enquiry

<https://secure.actewagl.com.au/forms/enquiry/>

Origin (Country Energy)

On 1 March 2011, ORIGIN purchased Country Energy's electricity and gas retailing business.

For more information

See the Origin website information on

<http://www.countryenergy.com.au/content/australian-capital-territory>

Contact

Phone 13 23 56

TRUenergy (Energy Australia)

On 1 March 2011, TRUenergy acquired the Energy Australia retail base.

Register your concession details on line

<https://secure.truenergy.com.au/CustomForms/RegisterConcessionDetails.aspx>

For more information

For more information on concessions see the TRUenergy website

www.truenergy.com.au/Residential/YourAccount/Concessions.xhtml

Contact

Phone 133 466

To submit an online enquiry

<https://secure.truenergy.com.au/CustomForms/LodgeEnquiry.aspx>