



# Information sheet

## DISABILITY ACT INFORMATION SERVICE

The Information Service provides a centralised contact point for people with disabilities, their families and carers, and other members of the community seeking information about disability matters within the ACT.

The Information Service is also the point of application for Disability ACT's respite services and Individual Support Packages.

### **How does the service work?**

You can contact the Information Service by:

- Telephone – (02) 6207 1086 - we have a message bank service and will return your call if we are busy when you ring or you call outside business hours.
- TTY – (02) 6205 0888
- Email – [disabilityact@act.gov.au](mailto:disabilityact@act.gov.au)

### **What assistance can the Information Service provide?**

The Information Service can:

- help you find out about, and link to, services that are available to meet your needs, or if we don't immediately know;
- undertake research on your behalf to find solutions suited to your circumstances.

The Information Service can also:

- provide information about how to access funding opportunities; and
- assist you to register your interest in disability support services like respite, supported accommodation or community access.

All calls are treated confidentially.

